



iA BC SALES TEAM

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IT HELP DESK (888) 610-5101
interface@ia.ca

CUSTOMER SERVICE (844) 744-4282
infolife@ia.ca

RESP INQUIRIES
savings@ia.ca



iA SERVICE CENTRE LOCATIONS

VANCOUVER

(Contracts starting with 9)

400 – 988 Broadway W, P.O. Box 5900
Vancouver, BC V5B 5H6

ia.ca

CUSTOMER SERVICE
(844) 744-4282

Life Inquiries Inforce	infolife@ia.ca
New Business & UW	newbusiness@ia.ca
Delivery Documents	IAV-transactions-life@ia.ca
Policy Changes	IAV-transactions-life@ia.ca
Investment Inquiries	savings@ia.ca
IRIS Inquiries	Marketing-IRIS@ia.ca
VIP (\$10,000+)	vipservices@ia.ca

InforceIllustrations | IAV-inforceillustrations@ia.ca
PAR Inforce | IAQ-illustrations@ia.ca

IT Help Desk
Software -EVO -Advisor Centre Support
(888) 610-5101



TORONTO

(Contracts starting with 0)

522 University Avenue, Suite 400
Toronto, ON M5G 1Y7

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CUSTOMER SERVICE
(844) 744-4286

Life Inquiries Inforce	infolife@ia.ca
New Business & UW	newbusiness@ia.ca
Delivery Documents	IAT-transactions-life@ia.ca
Policy Changes	IAT-transactions-life@ia.ca
Investment Inquiries	savings@ia.ca
IRIS Inquiries	Marketing-IRIS@ia.ca
VIP (\$10,000+)	vipservices@ia.ca

InforceIllustrations | IAT-illustrations@ia.ca
PAR Inforce | IAQ-illustrations@ia.ca

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Software -EVO -Advisor Centre Support
(888) 610-5101



MONTREAL

(iAE Product Suite)

1611 Cremazie Blvd. E, Suite 900
Montreal, QC M5G 1Y7

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CUSTOMER SERVICE
(800) 465-5818

General Inquiries	livingbenefits@ia.ca
New Business	newbusiness@ia.ca
Transactions	IAM-transactions@ia.ca

E-Application Portal
<https://ago.iaexcellence.com>

